



# **Suspicious about a call from your "bank"?**

**Remember  
banks or police  
don't ask to transfer  
money over the phone**



**POLICE  
SCOTLAND**

Keeping people safe

# Helpful Advice

## Be Wary Of:

- Cold Callers who ask you to call them back
- Fraudsters keeping your phone line open when you think you've hung up

## Banks and Police will Never:

- Ask for your pin or request you to transfer money to another account
- Come to your home to collect money, cards or cheques
- Ask you to purchase goods using your card

## Remember:

- Not to disclose your pin, passwords and bank details to cold callers
- To terminate a call before attempting a call back
- If you feel concerned during a call – terminate a call at anytime – don't be afraid to do so
- If you are suspicious contact police by calling 101 immediately



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